

JET GROUP

March 27, 2014

Dear valued JET Group and PeakWorks customer:

Two months ago, the JET Group purchased PeakWorks and its extensive lineup of fall arrest, aerial productivity and safety gear. On March 31st, 2014, the PeakWorks portfolio of products will be sold exclusively by JET Equipment and Tools Ltd. All products will initially be inventoried in our Toronto and Vancouver warehouses but will be added into our other four Canadian distribution warehouses over the next few months. Starting on March 31st, 2014, you will be able to order PeakWorks products along with your Pioneer safety gear and all the JET Group Tool and Equipment brands at the same time.

JET and PeakWorks have been working behind the scenes to align their operations in providing you, our customer, with a seamless customer service experience. Part of this transition has been an extensive training program on fall arrest with our sales team. Your PeakWorks orders will be serviced from our JET Group call centres across Canada. John Leavitt, Gabe Fusco and Tim Accursi have joined our JET management team and are giving us the benefit of their combined 50 years of business experience in PPE (Personal Protective Equipment). Two of them are members of the standards board at CSA and one is on the standards board at ANSI. They are an ongoing knowledge resource for training, product development and education for us all on fall arrest.

Our mission moving forward is:

Professional Products, One Source, Made Easy.

Our goal is to make it easier for you to grow the profitability of your business, by partnering with Canada's only single-source supplier for branded tools, equipment, fall arrest and other safety products. We will continue to focus on supplying the professional end user in Canada with premium quality products, through partner distribution.



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Integrated JET Group Freight Program:

PeakWorks customers will benefit from the JET Group freight program. All orders exceeding \$1,000* with any combination of PeakWorks, Pioneer, JET, Strongarm and ITC branded products will be shipped together, prepaid by the JET Group, to all Canadian customer locations.

* All Territories, Labrador and Newfoundland will remain prepaid with a \$1,500 minimum order. Irregular shipping routes to be monitored and adjusted at JET Group discretion if necessary.

JET Group Service Hours:

All of our branches coast to coast, as well as our Inside Sales / Customer Service support team, will service your fall protection requirements. Our hours of operation are **8:00am to 5:00pm** (Monday to Friday).

JET Group Contact Information:

Western Canada & Territories
(Vancouver Customer Service Centre)
Toll-Free Phone 1-800-472-7685
Toll-Free Fax 1-800-663-7742
Sales Phone: 604-523-7600
Sales Fax: 604-523-7693

Ontario & Quebec
(Toronto Customer Service Centre)
Toll-Free Phone 1-800-387-3879
Toll-Free Fax 1-800-267-3310
Sales Phone: 905-565-8661
Sales Fax: 905-565-7266

Atlantic Canada
(Halifax Customer Service Centre)
Toll-Free Phone 1-800-472-7686
Toll-Free Fax 1-877-468-3461
Sales Phone: 902-468-8324
Sales Fax: 902-468-3461

Head Office (Vancouver)
Phone: 604-523-TOOL (8665)
Fax: 604-526-JET1 (5381)

General inquiries: info@jetgroupbrands.com

Website: www.jetgroupbrands.com



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The JET Group is committed to providing you an unparalleled offering of products and service. We look forward to announcing even more products and services that will complement your business.

Please feel free to contact any of us should you have any questions about these exciting changes.

Sincerely,

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