

WARRANTY POLICY

JET EQUIPMENT & TOOLS LTD. (JET) makes every effort to ensure its' products are manufactured to the highest standards and are guaranteed against defects in materials and workmanship when the product is used for the purpose for which it was designed.

This guarantee applies only to JET products purchased new from a JET authorized distributor.

JET product warranties are extended to the original retail purchaser only.

This warranty does not apply to any product showing signs of abuse, misuse, alteration, or having been improperly maintained or repaired.

This warranty does not cover damage attributable to normal wear and tear.

Any JET product that fails during normal use and is within the specified warranty period for that product will be repaired or replaced at JET's discretion. Repairs and/or replacements are warranted as described for the specific product and only for the remainder of the original warranty period.

Repair or replacement is the exclusive remedy for defective product under this warranty.

Warranty is expressly in lieu of all other warranties, including the implied warranty of merchantability or any implied warranty of fitness for a particular application.

In many cases repairs may be accomplished by simply replacing a component, please contact JET regarding warranty procedures on Pressure Washers and Water Pumps, Western Canada 1-800-472-7685, Eastern Canada 1-800-387-3879. If it is deemed necessary that the product must be sent in for repair, it must be returned PREPAID to an authorized JET distributor or service centre. Authorized Warranty Depots may found at www.jetgroupbrands.com.

ALL warranty claims must be accompanied by proof of purchase and an explanation of the defect or failure. It is the customer's responsibility to provide this information.

JET shall not be held liable for any consequential or incidental damages for breach of any expressed or implied warranty on their products. No claims for damages of any type will be considered and all products are sold with this understanding.

Any costs incurred to obtain warranty consideration or services are the Customer's responsibility including shipping and handling, travel, lost time, or lost production.

PRESSURE WASHERS, WATER PUMPS AND GENERATORS

(i) One year if purchased by a retail consumer for regular domestic use; or (ii) 90 days if purchased for professional, commercial, industrial or rental use, in each instance from the date of original purchase.

All Triplex pumps carry a three year warranty against manufacturer's defects. Axial pumps carry a one year warranty. Note: this warranty only applies to defective manufacturer's workmanship as determined by the applicable manufacturer. This warranty does not apply where neglect, abuse, or "normal wear and tear" is involved. Items such as seal and valve kits are considered normal wear items. When commercially used, the warranty period is 90 days.

Honda Engine warranty is per manufacturer's warranty policy as per the engine owner operator's manual.

All accessories and components, are warrantable for 90 days against manufacturer's defects. Flat surface cleaner heads are warrantable for six months. Rotary nozzles are warrantable for repair only for 30 days from purchase date.

The warranty on pressure washer or water pumps do not cover repair damage due to freezing, chemical deterioration, rust, corrosion, scale build up, or failure to maintain adequate water supply.

SUBMERSIBLE PUMPS

One year limited warranty. Not included in this warranty are components and accessories which are considered consumable items or are subject to normal wear and tear.