

WARRANTY POLICY

ITC Tools and Equipment

All ITC branded products are guaranteed against defects in workmanship and materials, when the product is used for the purpose for which it was designed, for the useful life of the tool. Any ITC product that fails during normal use and within the specified warranty period for that product will be repaired or replaced at ITC's discretion.

ITC product warranties apply to ITC products purchased new from an authorized ITC distributor to the original retail purchaser only.

See specific product warranty statements below for more information and limitations.

This warranty is void if there is evidence of misuse, abuse, alterations, or normal wear and tear. Normal wear and tear of moving parts can be repaired by purchasing the appropriate ITC replacement part.

No claim for indirect, incidental, or consequential damages of any type will be considered including loss time or wages, or loss of production. All products are sold with this specific understanding.

Product for which there is a warranty claim must be returned, freight prepaid to an authorized ITC distributor, or in the case of power tools, machinery and hydraulic equipment, to an authorized ITC OR JET warranty repair centre. All returns must include proof of purchase and an explanation of the defect or failure. Go to www.surewerx.com for a list of authorized warranty repair centres.

Except as listed below, all ITC brand tools are covered by our Limited Lifetime Warranty.

Items Excluded From Warranty

Cutting Tools, Drill Bits, Taps and Dies, Screw Extractors, Wood and Metal Chisels, Files, Saw Blades, Knife Blades, Electrical Tape, Reducing Adaptors, Screwdriver Bits, Batteries supplied with units, damaged insulating materials, or any tool showing rounded drive corners, snipe or hammer marks, bent or broken handles, or normal wear and tear.

ITC Brand 1 Year Limited Warranty

Hydraulic Jacks, Pallet Trucks, Bench Grinders, Machinery, Cable Pullers, Service cart, Automotive Type Air Tools, Creepers, Air and Water Hose Reels, Multimeter and Thermometer (batteries excluded), Torque Wrenches (calibration is not covered by warranty except when required due to warranty repair service)

ITC Power Tools

1 Year Warranty

These products are designed for use in light or intermittent duty applications. They are not intended for use in production, industrial or continual use applications.

This warranty does not extend to normal wear or consumable parts such as grinding discs, saw blades, driver bits, electrical motor brushes, worn cords, etc.

Multiple piece kits and sets

Warranty applies only to the defective component, not the complete kit or set.

NOTE: Batteries supplied with certain products may have been exposed to a long shelf life resulting in low energy or dead batteries. Please source replacement batteries locally. Please follow operating instructions for rechargeable batteries used in certain products. Dead or low energy batteries do not constitute a warranty claim.