

WARRANTY POLICY

Material Handling

JET EQUIPMENT AND TOOLS LTD. (JET®) makes every effort to ensure its products are manufactured to the highest standards and are guaranteed against defects in materials and workmanship when the product is used for the purpose for which it was designed.

This guarantee applies only to JET products purchased new from a JET authorized distributor.

JET product warranties are extended to the original retail purchaser only.

This warranty does not apply to any product showing signs of abuse, misuse, alteration, or having been improperly maintained or repaired.

This warranty does not cover damage attributable to normal wear and tear.

Any JET product that fails during normal use and is within the specified warranty period for that product will be repaired or replaced at JET'S discretion. Repairs and/or replacements are warranted as described for the specific product and only for the remainder of the original warranty period.

Repair or replacement is the exclusive remedy for defective product under this warranty. Warranty is expressly in lieu of all other warranties, including the implied warranty of merchantability or any implied warranty of fitness for a particular application.

Any JET product for which there is a warranty claim should be returned PREPAID to an authorized JET distributor or service centre. Authorized Warranty Depots are found at www.surewerx.com

ALL warranty claims must be accompanied by proof of purchase and an explanation of the defect or failure. It is the customer's responsibility to provide this information.

JET shall not be held liable for any consequential or incidental damages for breach of any expressed or implied warranty on their products. No claims for damages of any type will be considered and all products are sold with this understanding.

Any costs incurred to obtain warranty consideration or services are the Customer's responsibility including shipping and handling, travel, lost time, or lost production.

SPECIFIED WARRANTY – MATERIAL HANDLING

1 Year Limited Warranty

Chain Hoists	Hand Cable Pullers
Air Hoists	Lever Chain Pullers
Electric Hoists	Grip Pullers
Electric Trolleys	Manual Adjustable Trolleys
Drum Clamps	Beam Clamps
Plate Clamps	Blocks and Sheaves
Pallet Trucks	Mobile Lift Tables
Winches	

General information on JET chain hoists and pullers

Customs Lifts – Custom lift lengths are available, however, custom lift hoists and pullers are NOT returnable.

CAUTION: be sure that supporting structures and load-attaching devices used in conjunction with hoists, provide an adequate safety factor to handle the rated load plus the weight of the equipment. If in doubt, consult a qualified structural engineer.

WARRANTY POLICY

Material Handling (cont'd)

This equipment is not to be used for lifting, supporting, or transporting people, or lifting, supporting, or transporting loads over people.

IMPORTANT: Before installation and operation, see maintenance and operations manual for additional warnings, precautions and operating instructions.

NOTE: Batteries supplied with certain products may have been subjected to long shelf life, resulting in low energy or a dead battery. Please source replacement batteries locally. Please follow instructions in the manuals for products using rechargeable batteries. Dead batteries do not constitute a warranty claim.