

WARRANTY

WARRANTY POLICY

JET EQUIPMENT & TOOLS LTD. (JET), makes every effort to ensure its products are manufactured to the highest standards and each is warranted against defects in materials and workmanship for the useful life of the product when used for the purpose for which it was designed.

This warranty applies only to JET products purchased new from a JET authorized distributor. JET product warranties are extended to the original retail purchaser only.

This warranty does not apply to any product showing signs of abuse, misuse, alteration, or having been improperly maintained or repaired.

This warranty does not cover damage attributable to normal wear and tear.

Any JET product that fails during normal use and is within the specified warranty period for that product will be repaired or replaced at JET's discretion. Repairs and/or replacements are warranted as described for the specific product and only for the remainder of the original warranty period.

Repair or replacement is the exclusive remedy for defective product under this warranty. Warranty is expressly in lieu of all other warranties, including the implied warranty of merchantability or any implied warranty of fitness for a particular application.

Any JET product for which there is a warranty claim should be returned PREPAID to an authorized JET distributor or service center. Authorized Warranty Depots are found at www.surewerx.com

ALL warranty claims must be accompanied by proof of purchase and an explanation of the defect or failure. It is the customer's responsibility to provide this information.

JET shall not be held liable for any consequential or incidental damages for breach of any expressed or implied warranty on their products.

No claims for damages of any type will be considered and all products are sold with this understanding.

Any costs incurred to obtain warranty consideration or services are the Customer's responsibility including shipping and handling, travel, lost time, or lost production.

EXCEPT AS LISTED BELOW, ALL JET HAND TOOL PRODUCTS ARE COVERED BY OUR LIMITED LIFETIME WARRANTY

NOTE: Specifically excluded from this guarantee are reducing adaptors, thin wall power sockets, mag wheel power sockets, power bits and insert bits and accessories, hacksaw blades, scratch brushes, damaged insulating materials, kneeling pads, consumable components

INDESTRUCTIBLE HANDLE HAMMERS - LIMITED LIFETIME WARRANTY

Warranty extends to fracturing or permanent deformation of the handle only, and only when used for its intended purpose. Heads are warranted not to suffer a complete

separation; however in time it is possible the locking plate will begin to bend, indicating the tool has reached its useful life and may indicate the need for a heavier hammer. Chips, cracks, and cuts to the rubber overmould are excluded from this warranty.

TWO YEAR WARRANTY

Machinery
Torque Wrenches

NOTE: Dropping or striking against hard objects, using for removal of fasteners, or failure to return wrench to lowest setting can all contribute to loss of accuracy and is not the fault of the tool.

ONE YEAR WARRANTY

Hose Reels (hose is discretionary based on examination)
Lubricating Equipment (seals and hoses excluded)
Torque Multipliers
Precision Measuring Tools
Electronic Measuring Tools Thermometers
Tire Gauges Compression/Pressure Gauges
Automotive Gauges
Timing Lights
Pry Bars and Wrecking Bars
Gear Pullers, Bearing Separators
Crawlers/Seats

CALIBRATION IS NOT COVERED BY WARRANTY EXCEPT WHEN REQUIRED DUE TO WARRANTY REPAIR SERVICE

NOTE: Batteries supplied with certain products may have been exposed to a long shelf life resulting in low energy or dead batteries. Please source replacement batteries locally. Dead batteries do not constitute a warranty claim.

REPAIRABLE WEAR PARTS

Flex Bar Swivels, Ratchet Repair Kits, Torque Wrench Repair Kits, Pipe Wrench Jaws, Springs and Knurls, Bolt Cutter heads, Bench Vise (excluding casting).

TOOL BOXES

Tool boxes are warranted against defects in materials and workmanship when used for the purpose for which they were designed for the periods specified below. Moving heavily loaded tool boxes is the most common cause of damage. If the tool box must be moved regularly choose one of a sufficient duty rating.

Super Pro, SHD, Treasure Series - Limited Lifetime
Pro Series and B&G Series - 5 years
SUMO Series, jobsite, truck box, and hand held tool boxes- 2 years
Rolling tool carts - 1 year

NOTE: Evidence of drawer overload, shock, impact, use as a mobile tool box (unless specifically designed for this purpose) or lack of maintenance voids warranty.